



Address 15 West 10th Street
Columbus, GA 31901
Phone 706-576-6555
Email gtc@globaltc.org

Donor Privacy Policy

Commitment to Our Donors. Global Teen Challenge (GTC) is committed to respecting your privacy. We have developed this policy so you can feel confident that your information will not be shared with any third party nor will we send you mailings on behalf of other organizations.

Awareness. This Donor Privacy Policy is to make you aware of our privacy policy and inform you of the way your information is used. We also provide you with the opportunity to remove your name from our mailing list, if you desire to do so.

Information Collected. Below are the types of information that we collect and maintain:

- contact information: name, organization/church, complete address, phone number, email address
- payment information: credit card number and expiration date, and billing information
- shipping information: name, organization/church, complete address
- information concerning how you heard about Global Teen Challenge
- information you wish to share: questions, comments, suggestions
- your request to receive periodic updates; e.g., to individuals who request it, we will send periodic mailings related to specific fund-raising appeals, prayer concerns, and newsletters

How Information is Used. Global Teen Challenge uses your information to understand your needs and provide you with better service. Specifically, we use your information to help you complete transactions, communicate back to you, and update you on ministry happenings. Credit card numbers are used only for donation or payment processing and are not retained for other purposes. We use the comments you offer to provide you with information requested, and we take seriously each recommendation as to how we can improve communication.

No Sharing of Personal Information. Global Teen Challenge will not sell, rent, or lease your personal information. We assure you that the identity of all our donors is kept confidential. Use of donor information is limited to the internal purposes of Global Teen Challenge and only to further ministry activities and purposes of Global Teen Challenge.

Removing Your Name from Our Mailing List. If you do not want to receive any communication in the future, your name can be removed from our email and/or post mail list. To have your name removed from our email/post mail lists, contact us at gtc@globaltc.org with your request.

If you discover that the information we have about you is inaccurate or it has changed, you can modify that information by contacting us at gtc@globaltc.org.

Security. GTC is committed to ensuring the security of your personal information. To prevent unauthorized access, maintain data accuracy, and ensure the proper use of information, we have established physical, electronic and managerial procedures to safeguard the information we collect. Online, GTC uses Secure Socket Layer (SSL) Protocol when collecting or transferring sensitive data such as credit card information. Once we receive your credit card information, it is accessible only to a small number of trusted GTC employees who have been trained in processing this information.

Cookies. When visiting our website, GTC may send a "cookie" to your computer. The cookie cannot read data off of your hard drive or read other files created by other sites. Cookies do not damage your system. We simply use cookies to recognize you when you return to our sites, or to identify which areas of our network of websites you have visited. We may use this information to better personalize the content you see on our sites.

Children's Online Privacy. We are concerned about the privacy of young children and do not knowingly collect any personal information from a child under age 13 unless we have the permission of the parent or guardian.

Links to Outside Sites. This website links to documents located on websites maintained by other organizations or individuals. Once you access a link to another website, please be aware that Global Teen Challenge is not responsible for the privacy practices or the content of such websites.

Contacting Us. If you have comments or questions about our online privacy policy, please email gtc@globaltc.org. If you have any questions, would like more information, or are experiencing technical trouble, call 706-576-6555 or go to the "Contact Us" page on our website.